

Our Dear Customer,

You may request to activate the foreign currency usage limit of your credit card when traveling abroad subject to submitting a notification to the Bank.

You may request to activate the usage limit abroad by calling the customer service center on 19322 or by visiting any of the Al Ahli Bank of Kuwait-Egypt branches.

Please note that the foreign currency usage limit will be activated within 24 hours from the date of your request in accordance with the international usage limits depending on your credit card type.

After returning from travel:

Please submit the following documents to the Bank within 90 days of the travelling date:

- A copy of a valid passport
- A copy of the departure stamp from Egypt
- A copy of the entry stamp to Egypt

The above required documents should be submitted via an E-mail to info@abkegypt.com while ensuring that the national identification number or passport number is the Email subject, or you may submit the documents by visiting any of the Bank branches.

Important Notes:

A copy of the passport including the entry and exit stamps which proves that the usage was during travelling abroad to be submitted within 90 days, or evidence of the continued presence abroad is provided if the travel period exceeds 90 days.

- **In case of not submitting the documents within said period, the following action will take place:**
 - Blocking the card
 - Notifying the Egyptian Credit Bureau (I-Score)
 - Notifying the Central Bank of Egypt with your information on the list of customers who are prohibited to obtain credit cards
- **Restriction on foreign currency transactions will be applied on all Credit Cards issued as of 4th January 2024 for a period of 2 months from the card's issuance Date.**

Procedures for using credit cards in foreign currency:

- Approval on the request of the usage limit in foreign currency is subject to the Bank's discretion.
- Limits for using cards in foreign currency are applied according to monthly limits calculated from the first day of each month.
- Purchases or transactions in foreign currency are restricted on certain merchant categories on credit cards.

Credit Card International Limits per card type:

Credit Cards						
	Card Type	Classic	Gold	Titanium	Platinum	World Elite
Monthly Limits	Monthly Cash Withdrawal International Limits	USD 100	USD 100	USD 100	USD 100	USD 200
	Monthly Purchase International Limits outside Egypt	USD 700	USD 1,000	USD 1,500	USD 3,000	USD 4,000
	Monthly Purchase International Limits inside Egypt	USD 500	USD 500	USD 1,250	USD 1,250	USD 1,250