

e-Services

| ITEM | Rate | Minimum | Maximum |
|--|------|--|---------|
| e-Banking Fees | | | |
| Registration | | Free | |
| Service Fee | | Free | |
| PIN Replacement | | Free | |
| Soft Token | | Free | |
| Hard Token - Individuals | Flat | | EGP 300 |
| Hard Token - Wealth Mgmt. Individuals | | Free | |
| Hard Token - Corporate (All) | | "- First 2 Free - 3rd and above EGP 300 each" | |
| Hard Token Replacement (All) | Flat | | EGP 400 |
| Hard Token Replacement (All) | | Fees | |
| Wallet registration | | Free | |
| Wallet Inquiry | | Free | |
| P2P (Person to Person) First transaction during the month "Max amount EGP 2,000" | | Free | |
| P2P (Person to Person) onus second transaction | | EGP 1 | |
| P2P (Person to Person) offus second transaction | | 0.5% with max of EGP 15 | |
| Cash in - branch (over the counter) | | 1% | |
| Cash out - branch (over the counter) | | 2% | |
| P2M (Person to Merchant) | | Free | |
| ATM Cash Out | | 1% | |
| ATM Cash In | | Free | |
| VCN (Virtual card number) Issuance | | EGP 9 | |
| AVL (ACCOUNT VALUE LOAD FROM CREDIT AND DEBIT CARDS) | | EGP 5 | |